



KONICA MINOLTA

News Release

Konica Minolta Supplies Tatsuno Factory Resumes Production

Tokyo (November 8, 2021) – Regarding the accident that occurred at Tatsuno Factory of Konica Minolta Supplies Manufacturing Co., Ltd. on August 12, we sincerely apologize for the considerable inconvenience and concerns among local residents, relevant authorities, and customers who use our products. The factory resumed toner production today.

Tatsuno Factory restarts production

Based on the risk assessment by external and in-house experts on safety measures at the factory, Konica Minolta, Inc. (Konica Minolta) confirmed it has no problem resuming the toner production. On November 8, as planned, the production restarted at the factory with the new manufacturing process. Residents in the neighboring communities have been notified in advance about the resumption.

Working on stable toner supply

Having restarted production earlier, Kofu Factory began shipment sequentially in late October. As Tatsuno Factory is back on track today, it will be starting shipment in sequence as soon as quality confirmation is completed. Going forward, Konica Minolta continues rebuilding its capability for stable supply to the customers with all speed. In order to prevent toner from running out again, safe operation with the new production process is thoroughly implemented across the factories. From the perspective of business continuity plan (BCP), Konica Minolta will ensure a production system that does not rely solely on its own production and will raise inventory from the previous levels.

The Konica Minolta Group takes the accidents seriously and will continue to strive to ensure the safety of the community. At the same time, we would like to express our sincere apologies for the accidents, which caused concerns and inconvenience to our customers due to a shortage in the supply of toners. We also ask for understanding and support for our ongoing responses and actions.