



KONICA MINOLTA

## Notice Regarding Impact on KONICA MINOLTA Products and Response due to Discontinuation of Basic Authentication for SMTP in Microsoft Exchange Online / Google Workspace

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Konica Minolta, Inc.

Thank you for your continued use of our products.

Microsoft will announce the final removal date for Exchange Online SMTP AUTH Basic Authentication in the second half of 2027; however, SMTP AUTH Basic Authentication will be disabled by default **at the end of December 2026**. For more details, See the official update on the "[Updated Exchange Online SMTP AUTH Basic Authentication Deprecation Timeline](#)" page

Google announced end of support for less secure apps on April 29th, 2025, taking effect on May 1, 2025. See their official update on the [Google Workspace Updates](#) page.

After this date, sending emails via SMTP in Exchange Online or Gmail (Google Workspace) will require authentication using **OAuth 2.0**.

We would like to inform you about the affected features of our products (MFPs/printers), and the schedule for releasing firmware updates which support OAuth 2.0 authentication.

### Affected Features

After the discontinuation of Basic Authentication, the following email transmission functions will no longer be available and may result in errors, if your device is configured to use Exchange Online or Gmail's SMTP server.

| Product Groups (*1) | Affected Features  |
|---------------------|--|
| <b>#1, #2, #3</b>   | Scan to E-mail,<br>Scan to Me,<br>Scan to URL (Product #3: not supported),<br>E-mail sending from a User Box,<br>E-mail sending from the OpenAPI/IWS application |
|                     | Internet Fax TX  |
|                     | Integration with a fax server (RightFax etc.)  |
|                     | Forward TX,<br>TSI Routing   |
|                     | TX Result Report Print   |
|                     | Status Notification Setting,<br>URL notification setting,<br>Total Counter Notification Setting  |
| <b>#4, #5, #7</b>   | Scan to E-mail,<br>Fax Data Mail transmission,<br>E-mail notifications   |



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| Product Groups (*1) | Affected Features   |
|---------------------|---|
| #6                  | Scan to E-mail,<br>Scan job E-mail Report,<br>Fax Data Mail transmission,<br>Relay Delivery function,<br>E-mail notifications |
| #9                  | Scan to E-mail,<br>E-mail notifications   |
| #10                 | Scan to Email,<br>Status notification settings (email notifications)  |

(\*1) For Product Groups refer to **List of Affected Products** below.

## Planned Response

Updated firmware supporting OAuth 2.0 has been released for the main models.

Please refer to the "**List of Affected Products**".

The updated firmware will be applied sequentially, either remotely or during the next visit by your authorized Konica Minolta service representative.

After updating the firmware, follow the instructions in the relevant setup guide to configure OAuth 2.0 authentication.

| Product Groups | OAuth 2.0 Setup Guide                |
|----------------|--------------------------------------|
| #1             | <a href="#">Setup Guide #1</a> (PDF) |
| #2             | <a href="#">Setup Guide #2</a> (PDF) |
| #10            | ※In preparation                      |

## Limitations and Notes

Refresh tokens can only be obtained via the administrator settings on the device panel. Obtaining refresh tokens via Web Connection is not supported due to technical limitations. (Product #1, #2, #10)

## List of Affected Products

The list of affected products and the countermeasure firmware are as follows:

| Product Group | Product Name   | Countermeasure Firmware |                 |
|---------------|--|-------------------------|-----------------|
|               |  | Release Schedule        | Version         |
| #1 (*2)       | bizhub C360i/C300i/C250i<br>bizhub C360iS/C300iS/C250iS<br>bizhub C036DNi/C030DNi/C025DNi<br>bizhub C7130i | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C4050i/ C3350i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C3320i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C4000i/C3300i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 306i/266i/246i/226i<br>bizhub 7228i/7223i/7221i   | Mar, 2026               | F233-G00-T8(00) |



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| Product Group | Product Name  | Countermeasure Firmware |                 |
|---------------|---|-------------------------|-----------------|
|               |   | Release Schedule        | Version         |
|               | bizhub C650i/C550i/C450i<br>bizhub C450iS                                   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C750i<br>AccurioPrint C750i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 750i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 650i/550i/550i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 360i/300i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 4750i/4050i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 4700i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C287i/C286i/C266i/C257i/C227i/C226i<br>bizhub C7228i/C7222i          | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 950i/850i,<br>AccurioPrint 950i/850i                                 | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C361i/C301i/C251i<br>bizhub C336DNI/C330DNI/C325DNI<br>bizhub C7330i | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C651i/C551i/C451i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C751i<br>AccurioPrint C751i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 361i/301i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 651i/551i/451i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 751i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C4051i/C3351i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C3321i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C4001i/C3301i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub C4751i   | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 4751i/4051i  | Mar, 2026               | F233-G00-T8(00) |
|               | bizhub 4701i  | Mar, 2026               | F233-G00-T8(00) |
| #2            | bizhub 367/287/227<br>bizhub 136DN/128DN<br>bizhub 7528                     | Released                | F000-GC3-YE(00) |
|               | bizhub C368/C308/C258/C7930/C225DN  | Released                | F000-GC3-YE(00) |
|               | bizhub C287/C227<br>bizhub C7528  | Released                | F000-GC3-YE(00) |
|               | bizhub 306/7228/266   | N/A                     |                 |



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| Product Group | Product Name                                | Countermeasure Firmware |                                    |
|---------------|---|-------------------------|------------------------------------|
|               |   | Release Schedule        | Version                            |
|               | bizhub 758/808                              | Released                | F000-GC3-YE(00)                    |
|               | bizhub 958 / bizhub PRO 958                 | Released                | F000-GC3-YE(00)                    |
|               | bizhub C658/C558/C458                       | Released                | F000-GC3-YE(00)                    |
|               | bizhub C266/C256/C226<br>bizhub C7226/C7222 | N/A                     |                                    |
|               | bizhub 558/458/368/308                      | Released                | F000-GC3-YE(00)                    |
|               | bizhub C3851/C3351                          | Released                | F000-GC3-YE(00)                    |
|               | bizhub C3851FS                              | Released                | F000-GC3-YE(00)                    |
|               | bizhub 4752/4052                            | N/A                     |                                    |
|               | bizhub C759/C659                            | Released                | F000-GC3-YE(00)                    |
|               | bizhub 368e/308e                            | Released                | F000-GC3-YE(00)                    |
|               | bizhub 658e/558e/458e                       | Released                | F000-GC3-YE(00)                    |
| #3            | bizhub 4750/4050                            | N/A                     |                                    |
|               | bizhub C3110/C3100P                         | N/A                     |                                    |
|               | bizhub C754e/C654e                          | N/A                     |                                    |
|               | bizhub 654e                                 | N/A                     |                                    |
| #4 (*3)       | bizhub 226/246/236/216/7223/206             | N/A                     |                                    |
|               | bizhub 225i/215i/7121i/245i                 | Mar, 2026               | V4.00                              |
|               | bizhub 205i                                 | Mar, 2026               | V4.00                              |
|               | bizhub 247i/7323i                           | Released                | V2.00                              |
|               | bizhub 227i/7321i                           | Released                | V2.00                              |
|               | bizhub 207i                                 | Released                | V2.00                              |
| #5 (*3)       | bizhub C3120i                               | Released                | 202505290339                       |
|               | bizhub C3100i                               | Released                | 202505290415                       |
| #6 (*3)       | bizhub 4221i                                | Released                | 1.06                               |
|               | bizhub 4201i                                | Released                | 1.06                               |
|               | bizhub 5021i                                | Released                | 1.06                               |
|               | bizhub 5001i                                | Released                | 1.07                               |
|               | bizhub 4020i                                | Released                | X2511101106(WW)<br>W2511101105(JP) |
|               | bizhub 4000i                                | Released                | 1.34                               |
|               | bizhub 5020i                                | Released                | X2511101106                        |
|               | bizhub 5000i                                | Released                | 1.38                               |
| #7 (*3)       | bizhub 4702P/4402P/3602P                    | Released                | 240.246                            |



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| Product Group | Product Name   | Countermeasure Firmware |                            |
|---------------|--|-------------------------|----------------------------|
|               |  | Release Schedule        | Version                    |
|               | bizhub 4422/3622   | Released                | 240.246                    |
|               | bizhub 4700P/3301P/4000P   | N/A                     |                            |
|               | bizhub 4020/3320   | N/A                     |                            |
| #8            | bizhub 3000MF  | N/A                     |                            |
|               | bizhub 3080MF  | N/A                     |                            |
|               | bizhub 2600P   | N/A                     |                            |
| #9 (*3)       | bizhub 165/165e, pagepro 6180e   | N/A                     |                            |
|               | bizhub 185/185e  | N/A                     |                            |
|               | bizhub 7818/7818e  | N/A                     |                            |
|               | bizhub 185en/7818en  | Mar, 2026               | V3.00                      |
|               | bizhub 165en, pagepro 6180en   | Mar, 2026               | V3.00                      |
| #10 (*3)      | AccurioPress C5080 (Own Cnt: IC-613)<br>AccurioPress C5070 (same as above)   | Under planning          |                            |
|               | AccurioPress C14010 (Own Cnt : IC-614)<br>AccurioPress C12010 (same as above)<br>AccurioPress C14010S (same as above)<br>AccurioPress C12010S (same as above)<br>AccurioPress C10500S (same as above)<br>AccurioPress C10500 (same as above) | Under planning          |                            |
|               | AccurioPress C4080 (Own Cnt : IC-609)<br>AccurioPress C4070 (same as above)<br>AccurioPrint C4065 (Own Cnt : IC-607)<br>AccurioPrint C4065P (same as above)<br>AccurioPress C84hc (Own Cnt : IC-609)<br>AccurioPress C74hc (same as above)   | Mar, 2026               | GEJ-80<br>Own Cnt : GE8-80 |
|               | AccurioPress C7100 (Own Cnt : IC-609)<br>AccurioPress C7090 (same as above)  | Under planning          |                            |
|               | AccurioPress C14000 (Own Cnt : IC-610)<br>AccurioPress C12000 (same as above)  | Under planning          |                            |
|               | AccurioPress 7136<br>AccurioPress 7120<br>AccurioPress 7136P   | Under planning          |                            |
|               | AccurioPrint 2100  | Under planning          |                            |
|               | bizhub PRO 1100  | Under planning          |                            |
|               | AccurioPress 6136<br>AccurioPress 6120   | Under planning          |                            |
|               | AccurioPress C3080<br>AccurioPress C3080P<br>AccurioPress C3070<br>AccurioPrint C3070L<br>AccurioPress C83hc   | Under planning          |                            |



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| Product Group | Product Name                             | Countermeasure Firmware |         |
|---------------|--|-------------------------|---------|
|               |  | Release Schedule        | Version |
|               | AccurioPress C6100<br>AccurioPress C6085 | Under planning          |         |

(\*2) The special firmware(F232-GC4-SA(00)) has been released in December 2025.

(\*3) These products support OAuth2.0 only for Exchange Online. For Gmail, please use the workarounds on the table below.

**Workarounds**

For devices marked as N/A under *Release Schedule* and devices not listed, no firmware update is planned. Please use the workaround described below.

| Product Groups         | Affected Features   | Workaround 1  | Workaround 2 (*4)  |
|------------------------|---|---|--|
| # 1, # 2, # 3          | Scan to E-mail,<br>Scan to Me,<br>Scan to URL,<br>E-mail sending from a User Box,<br>E-mail sending from the<br>OpenAPI/IWS application | Use scan to other than e-mail.<br>(Scan to SMB, Home, FTP, WebDAV, BOX) | <ul style="list-style-type: none"> <li>• Use mail services other than Exchange Online/Gmail or</li> <li>• Configure an App Password for use with Gmail.</li> </ul> |
|                        | Internet Fax TX   | Use IP Address Fax, IP Fax (SIP), G3 Fax                                |  |
|                        | Integration with a fax server (RightFax etc.)   | Register and use applications other than email                          |  |
|                        | Forward TX, TSI Routing   | Redirect to other than e-mail   |  |
|                        | TX Result Report Print  | Print on paper  |  |
|                        | Status Notification Setting, URL notification setting, Total Counter Notification Setting   | No workaround   |  |
| #4, #5, #6, #7, #8, #9 |   | No workaround   | <ul style="list-style-type: none"> <li>• Use mail services other than Exchange Online/Gmail or</li> <li>• Configure an App Password for use with Gmail.</li> </ul> |
| #10                    | Scan to Email,  | Use scan functions other than email (Scan to SMB, FTP, WebDAV).         | <ul style="list-style-type: none"> <li>• Use mail services other than Exchange Online/Gmail or</li> <li>• Configure an App Password for use with Gmail.</li> </ul> |



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| Product Groups | Affected Features                                  | Workaround 1  | Workaround 2 (*4)   |
|----------------|--|---------------|---|
|                | Status notification settings (email notifications) | No workaround | <ul style="list-style-type: none"><li>♦ Use mail services other than Exchange Online/Gmail or</li><li>♦ Configure an App Password for use with Gmail.</li></ul> |

(\*4) For more information, please refer to the following links:

Microsoft Exchange Online's discontinuation of Basic Authentication and available alternatives.

<https://techcommunity.microsoft.com/blog/exchange/exchange-online-to-retire-basic-auth-for-client-submission-smtp-auth/4114750?topicRepliesSort=postTimeDesc>

Google Workspace control access to less secure apps and alternatives to less secure apps.

<https://support.google.com/a/answer/6260879>