Securing Further Growth through Change

Business Transformation Achievement

2 | Providing IT solutions to upgrade customer workflows

Adelaide Brighton Ltd Background

Adelaide Brighton Ltd is a leading integrated construction material and lime producing group of companies focused on the construction, engineering, infrastructure and resource sectors in Australia.

Adelaide Brighton Ltd has over 1,400 employees and has operations in all Australian states and territories. Adelaide Brighton Ltd originated in 1882 and is an S&P/ASX 100 company.

Company Profile
- **Company Name:**
  Adelaide Brighton Ltd
- **Location:**
  Australia
- **Established:**
  1882
- **Employees:**
  Over 1,400

Business challenge

Streamlining invoice management and the procure-to-pay business process

Adelaide Brighton had already laid the foundations of their SAP platform with installation of SAP ERP[1]. This project for procure to pay automation and invoice management was a key expansion of that foundation and was to be initially implemented within the larger Cement and Lime division.

Adelaide Brighton's legacy process was a clear area for business process improvement. The key objective in implementing OpenText Vendor Invoice Management for SAP Solutions (SAP IM)[2] was to streamline the invoice handling component of the procure to pay processes and gain operational efficiencies.

[1] Registered trademark of SAP SE.
[2] Registered trademark of OpenText Corporation.

The solution

Automating the recording of accounts payable to speed up operations

Konica Minolta Business Solutions Australia Pty. Ltd's subsidiary company, Stonebridge Systems, delivered an end to end accounts payable automation solution for Adelaide Brighton.

The Stonebridge team worked closely with Adelaide Brighton throughout the blueprinting, installation and configuration, QA, integration and user acceptance testing phases of the project. Planning sessions were held with key management, business user representatives and technical specialists to confirm business goals, objectives, readiness, and to orient team members for the project. Workshops were held to identify, confirm, validate, and further define the requirements for the implementation. Critically, Stonebridge coached the Adelaide Brighton team throughout and held knowledge transfer sessions for the internal support team in preparation for go-live.

The solution is effectively an extension to the existing SAP solution at Adelaide Brighton, expanding on existing workflow functionality and incorporating screens that are integrated with the well-known SAP GUI, giving a seamless look and feel. This resulted in a solution that significantly minimised the change impact to the Adelaide Brighton user community. Combined with the exception management capability and invoice status visibility, this gave Adelaide Brighton key quick wins and a process improvement gain.

Results
Stonebridge's successful track record, product and business knowledge meant that the implementation was done in a timely manner, helping to keep project costs to a minimum.
Since implementation, Adelaide Brighton has seen some great results including:

- Significant business process improvement through invoice process automation;
- Accelerated accounts payable operations;
- Improved vendor relationships with enquiries being serviced more efficiently and the more complex invoice payment issues being managed very effectively;
- Better reporting and analysis with real-time access to more complete and accurate data; and
- Solution has proven to be very flexible/extensible and has been recently implemented within the Concrete and Aggregates division of Adelaide Brighton.